

Pentland Connect



Speedo B2B "Pentland Connect"

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Training Videos



Log In

How to log on to the Pentland Connect Portal





Interactive Homepage

Get Quick Access to Key Categories, catalogues, & our help centre straight from the home page



5

Search Facility

Search Bar & Quick Order to get easy access to all products



Improved On Site Filters

Get to products you need faster with extensive on site filtering options including "In Stock"



Live Stock on Order Forms

Live Stock Feed enabling 100% accurate and up to date stock information 24/7

Order Form Hide future availability Size 26 28 30 32 34 36 38 40 42 Available 200+ 200+ 200+ 200+ 200+ 200+ 200+ 200+ 200+ Stock Quantity 0 0 0 0 0 0 0 0 0 Order Colour: BLACK Quantity Your price: £8.80 8125080001 26 28 30 32 34 36 38 40 42 Size Replenishment on: 08/09/2021 03/02/2022 12/01/2022 12/01/2022 03/02/2022 03/02/2022 03/02/2022 03/02/2022 03/02/2022 Available Quantity: 1 200+ 193 200+ 200+ 200+ 200+ 200+ 200+ Replenishment on: 03/02/2022 03/02/2022 03/02/2022 See clearly what is 200+ 200+ Available Quantity: 200+ in and out of stock on our live colour Size 26 28 30 32 34 36 38 40 42 Available 7 51 0 18 46 130 105 2 0 coded order forms Stock Quantity Order Quantity 0 0 0 0 0 0 0 0 0 Colour: BLUE Your price: £8.80 8125082052 Size 26 28 30 32 34 36 38 40 42 Available 32 2 3 14 42 56 54 5 0 Stock Quantity Order 0 0 0 0 0 0 0 0 0 Colour: PURPLE Quantity Your price: £8.80 8125085255

"Show Future Availability" highlights the next drop dates

Responsive Basket

See full order details in a simple view and identify delivery information including start and cancel dates



Checkout

Complete transaction by confirming payment type and ship to address



See start and cancel date. This area will also show any back order detail

My Account



Order History

Under "MY ACCOUNT" & "Order History" you can view all details of orders you have placed through the portal



Order Statuses Explained

Your order on Pentland Connect will fall under one of the following statuses

New- The order has been placed but no stock allocated yet

Open- The order has been accepted but no delivery date has been scheduled yet

On Hold- Your account is credit blocked. You will not receive your order until you contact <u>creditcontrol@pentland.com</u> to get your account unblocked

On Pick- The order is in the warehouse and being picked by warehouse operative

Shipped- The order is on its way to you

Invoiced- The order has been fully invoiced

Cancelled- Your order has been cancelled

My Company (Managers Only)

See Further Credit and Invoice Information



Email Updates

Regular emails to keep you up to date with on site content and features



Hints & Tips

How to get the best out of the Pentland Connect Site

- We have video and written guides within our FAQ page
- Always use Google Chrome to get the best on site experience
- When using search function always remove any (-) symbol
- At order checkout always remember to enter your chosen PO details
- Pricing can be hidden onsite making it a platform you can utilise with your own customers.
- If you have the capability to pull your replenishment requirements from your EPOS system, utilise the quick order function for a speedy journey
- Stock availability including future availability is a live viewpoint into our back office SAP system and will give an accurate view of our 'free to sell' stock holding position.

FAQ Page

Find answers to some of our most commonly asked questions

	SIGN IN / REGISTER
Pentland	
STRUGGLING TO FIND YOUR WAY AROUND THE SITE? CHECK OUT OUR NEW FAQ & TRAINING VIDEOS HERE	
HOME / FAQ	
Help & FAQs Find help & advice for how to get the most out of Pentland Connect	
New User Logging In Orders Personal Details Changes Pricing Product Availability & Search Credit & Invoicing C	Content Contact Us
New Users	
Q: What is Pentland Connect?	v
Q: What are the Main Benefits of using the site?	v
Q: How do I sign up to get access to the site?	v
Q: Can we have more than one user?	v
Q: What is the difference between manager and standard role?	v
Q: How do I log on for the first time?	v
Q: Which Browser should I use to access Pentland Connect?	v
Q: Do you have any Training Documents?	v
Logging in	

Q: I can't log in?	v
Q: I've forgotten my password?	v
Q: How do I log on for the first time?	v

- Navigate to areas of our FAQ page
- New Users Click Here
- Logging In <u>Click Here</u>
- Orders Click Here
- Personal Detail Changes Click Here
- Pricing Click Here
- Product Availability & Search Click Here
- Credit & Invoicing Click Here
- Content Click Here



<u>Click For</u> Our Handy User Guide



How To Contact Us

We are on hand to help

If you need to talk to a member of our team the best way to do this is to either....

1. Raise a Support Ticket – Via 'My Account'

2. Email <u>SalesOperations@Speedo.com</u>

*We have been really busy getting the site ready but we are still working to improve so please watch out for further enhancements and features going live over the coming months





